

Reimbursement overview

Long Stay Insurance 2012

Alternative medicine Acupuncture, alternative medicines, anthroposophy, chiropractics, gestalttherapy, haptotherapy, homeopathy, manual medicine, natural medicine, neuro feedback, osteopathy ****	80% up to max. € 500.- per calendar year (consultation and medicines together, as long as carried out/dispensed by a care provider recognised by HollandZorg; see the full conditions)
Treatment of face and feet Acne treatment* Dermatography and camouflage therapy* Scar treatment* Hair removal*	80% up to max. € 300.- per calendar year (for these treatments together)
Pedicure on prescription of a doctor	max. € 90.- per calendar year
Cover abroad general Urgent care supplementary to the Basic Health Insurance. Medically necessary repatriation and transport of the deceased, as long as arranged via the HollandZorg emergency centre, from the country of residence to the country of origin or the Netherlands	In EU, EEA and treaty countries: 100% other countries in total max. € 20,000.- per year (urgent care, repatriation and transport of deceased together)
Pharmaceutical care (medicinal care) Medicines*	max. € 230.- per calendar year towards the Public Healthcare Insurance personal contribution
Gastric acid inhibitors	max. € 50.- for use of maximum 6 months per calendar year
Birth care Maternity package	yes
Use of delivery room not on medical grounds	100%
Maternity care	100% of the own contribution for the Public Healthcare Insurance
Antenatal classes	max. € 60.- per pregnancy
Medical mental healthcare First-line psychological care**	(un)contracted rate for max. 4 sessions supplementary to the Public Healthcare Insurance
Medical aids Hearing aid	max. € 50.- per aid supplementary to the Public Healthcare Insurance
Bedwetting alarm	loan or one time max. € 75.-
Stage of life care Contraceptives	100% if provided by a contracted care provider
Medical specialised care MammaPrint on prescription from a medical specialist	100%
Oral care (dentistry) Full dentures upper and/or lower	max. € 137.50 per calendar year supplementary to the Public Healthcare Insurance
Dental treatment in the Netherlands*** Urgent dentistry abroad (see operations list for urgent oral care)	50% up to max. € 200.- per calendar year for the treatments in the Netherlands and urgent treatments abroad together
Home support Night-time terminal home care (provided by the VPTZ [Voluntary Palliative Terminal Care])	100% for max. 1 month
Paramedical assistance Physiotherapy and exercise therapy in the Netherlands**	contracted care: max. 9 treatments per calendar year uncontracted care: the rates for uncontracted care for max. 6 treatments per calendar year
Physiotherapy and exercise therapy abroad	the rates for uncontracted care for max. 6 treatments per calendar year
Van der Bijl manual therapy	max. 4 treatments per calendar year
Prevention Annual health check	max. € 30.- per calendar year
Sports medical advice	max. € 50.- per calendar year
Quit-smoking medicines*****	80%, subject to a max. of € 120.- per calendar year
Stay Stay in guest house due to serious illness on the part of insured*	max. € 25.- per day up to max 30 days per calendar year
Stay during meetings of fellow sufferers or therapeutic children's camps	80% to €100.- for max. 14 days per calendar year
Patient visiting Patient visiting starting 3rd week, distance min. 40 km	€ 0.22 per kilometre for max. 3 visits per week

* To qualify for reimbursement written consent from HollandZorg is required prior to the care.

** For a number of types of care HollandZorg applies different rates for care providers with whom HollandZorg has concluded a contract and those with whom it has not. Visit www.hollandzorg.nl or call our Customer Services for more information.

*** With the exception of: (repairs to) removable dentures (worn as implants) (complete dental prostheses for the upper and/or lower jaw); missed appointments; orthodontics; implantology.

**** Treatments only qualify for reimbursement if carried out by a care provider listed in the insurance conditions. For reimbursement of care by another care provider, you can submit a written request to the HollandZorg medical advisor.

***** Include the 'Request form for smoking cessation medicines' with your invoice. This form can be viewed and downloaded via www.salland.nl.